



GDPR

Privacy Policy

On May 25, 2018, the Regulation on the Protection of Personal Data of the European Parliament and of the Council (EE 2016/679) came into force for the protection of natural persons against the processing of personal data and for the free circulation of such data and the repeal of the directive 95/46/EC.

Sammyacht.com fully complies with the provisions of the Regulation and undertakes to pay due diligence for the correct, rational and secure processing of the personal data it collects and processes. We understand that by giving us your personal data you are trusting us with that information. We have created this policy so that you can access with full transparency the data we collect from you, the purposes for which we collect it and how we use it. We also need to ensure that you understand the rights you have in relation to your personal data.

What data we collect:

We collect, receive, store and generally process the following about you:

- Personal data and information you enter through the website, including information you provide when you create an account on the website (specifically: first name, last name, telephone number, email address and tax identification number only in case we are required to issue an invoice to the user for a purchase or a service),
- information contained in or relating to your communications of any nature with us, either directly or through our website.
- information such as that analyzed below under the heading “Cookies”

The personal data you enter during your registration on consent shall be complete and true and must include at least the following: name and surname, address, telephone and valid e-mail address.

Special Category Data

Our company does not collect or require the disclosure of sensitive personal data (data of a special category of Article 9 of the Regulation)

How we use personal data and why we process it:

We collect personal data about you whenever you use our services, when you use our website or when you use our chat, our call center or our mobile application.

We will only process your personal data under specific circumstances and only in the way that the law allows us to do so. In general, we will only use your personal data to:

- Where we need in order to complete a berth booking request or finalize an already initialized request.
- Where it is necessary for our legitimate interests (or the interests of a third party) and your interests and fundamental rights do not override those interests.
- Where we need to comply with a legal or regulatory obligation.
- When you have given us your express consent to do so.
- Where we rely on consent as a legal basis for processing your personal data, please note that you have the right to withdraw your consent at any time by contacting us using the contact details set out in our website or using the email: support@sammyacht.com.

For what purpose we collect the data:

Our company, following the principle of data minimization, limits the collection and processing only to the personal data that are appropriate, relevant and necessary for the purpose for which they are processed.

In particular, we collect, store and process your personal data, after your express and free consent, in order to:

- the performance of the service you requested us to provide you with the aim of our company's compliance with applicable legislation, including but not limited to tax, labor and insurance legislation,
- booking registration, tracking the booking until delivery,
- the information about any problem that arises during the execution of the reservation immediately, and the answer to any question or request of yours,
- informing you about our news, events and offers and to improve our services, only if you have given us your express consent;

- internal research and statistical analysis to find out how our website is used and to understand how we can improve it,
- the best response to a complaint about your booking,
- our compliance with the requirements of law, regulatory authorities and compliance regulations (if applicable);
- verifying compliance with the terms and conditions governing the use of our website
- protecting our civil rights,
- understanding your interests so we can tailor the content, offers and other actions we display.

Right to Access, Edit and Delete Your Data:

As a Data Subject you have the right to access your personal data processed by our Company as well as the right to request the correction of any inaccurate data concerning you (Article 15 of Regulation (EU) 2016/679). Bearing in mind the purposes of the processing carried out by our Company within the framework of the contractual relationship between us, you can also request the completion of incomplete personal data, including through your additional statement to our Company (art. 16 of Regulation (EU) 2016/679).

Right to erasure ("right to be forgotten"): You have the right at any time and at your absolute discretion to request from our Company (which, as stated above, acts as a Data Controller in the contractual relationship between us) to delete your personal data in accordance with the specific provisions of art. 17 of Regulation (EU) 2016/679.

Your personal data is stored for as long as is necessary for our Company to be in full compliance with its legal obligations (art. 23 of Regulation (EU) 2016/679).

Any request related to the modification, change and/or cancellation of your personal data processed by our company can be sent to us by email at support@sammyacht.com.